

### **1. - Virtual shopping cart:**

Easy on-line shopping: Click on the button **PURCHASE** at the right of the product(s) you selected and enter the number of units you wish to buy.

Click the on button **SHOPPING CART** to visualize your purchase(s).

Finally click on the button **CONFIRM** and complete the form with your data.

In addition to your electronic decision, we will contact you for confirmation.

Make sure that your data are true and correct.

### **2.-Shopping by e-mail:**

E-mail [sales @arslatino.com](mailto:sales@arslatino.com) detailing the item(s) you wish to buy and we shall contact you in order to complete the information.

### **3. - By telephone/fax:**

You may fax your order at any time to (562) 234 9134, or by telephone (562) 234 9850 or (562) 234 9847 from Monday through Friday, between 9:00 and 18:00 o'clock (Chilean time zone).

### **How to Pay:**

Easy! Chose any of the following ways:

#### **1. - Check or cash on delivery**

Only eligible in case of purchases in Santiago de Chile.

#### **2. - Bank deposit**

Deposit your payment directly into the bank account N° 88100790-00 at Banco de Chile, on

## How to Buy

Monday, 18 October 2010 12:00

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the name of Portal del Arte S.A. Your purchase(s) will be dispatched immediately after reception of proof of the deposit, by fax of your deposit slip to (562) 234 9134, or by e-mail of the scanned deposit slip.

### 3.- Credit card

Either coordinate your purchase(s) by credit card via e-mail ( [ventas@arslatino.com](mailto:ventas@arslatino.com) or [coordinacion@arslatino.com](mailto:coordinacion@arslatino.com) )

or directly by PayPal.

For consults phone (56 2) 234 9850 / (56 2) 234 9847.

### Purchase Return Policy

If after the reception of your purchase, (proof of which is your signature of the Courier slip), you are not satisfied and wish to return the delivered product(s), please notify your resolution within a maximum period of forty-eight hours via phone (562) 234 9850 or e-mail [ventas@arslatino.com](mailto:ventas@arslatino.com).

Your signature of the reception slip proves that your order has been received undamaged. Shipping costs will not be refunded, unless Arslatino incurred in error as regards your purchase.